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More than 40% of women 'regularly frightened' by other road users

FMG Vehicle Insurance is the winner of Canstar's Most Satisfied Customers, Car Insurance, 2020

Kiwis are back on the roads after lockdown, and seeking out the best provider of car insurance. And Canstar can today reveal New Zealanders' favourite car insurance provider is FMG Vehicle Insurance.

Canstar discovered a number of intriguing insights during its research to find the winner. Concern around New Zealand's road toll is clear, with nearly half of New Zealanders saying stronger penalties should be introduced for people who cause serious road accidents. Nearly half of men were pushing for this, compared to just 42% of women.

Nearly 40% of New Zealanders also say they are "regularly frightened" by how other road users drive. There is a notable disparity between the genders, with 43% of women saying they are frightened, compared to 36% of men.

Further, 70% of New Zealanders say they believe third party car insurance should be compulsory for all drivers, while a third of respondents believed car insurance premiums should be based on usage. Nearly 90% of respondents said they had full cover, with 11% having third-party, fire and theft, and even fewer have only third-party insurance (5%).

Value for Money is a key driver for respondents, at 24%, although it is slightly pipped by Quality of Service, at 25%. Communication is the third biggest driver of satisfaction, at 15%.

FMG was a standout performer in this year's survey, earning 5 stars in every category.

Jose George, Canstar NZ General Manager, said the purchase of car insurance was an important one for Kiwis. "We are a nation of explorers and love getting on the road. Choosing car insurance that provides peace of mind, at a good price, is extremely important for New Zealanders. FMG showed up its competition to prove it really is the country's best provider of car insurance."

XX FMG quote

For further details please visit the Canstar NZ site, [here](#).

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