



# Online Banking Award

We endeavour to include the majority of product providers in the market and to compare the product features most relevant to consumers in our ratings. This is not always possible and it may be that not every product in the market is included in the rating nor every feature compared that is relevant to you.

## Communication, Security and Location Services

Company	Budgeting Advice	Online Educational Videos	Financial Tips Articles	FAQ's	Security			Location Services		Help/Support	
					Fingerprint Verification	PIN Passcode	Real Time Strange Transaction Protocol	ATM by Current Location	Branch by Current Location	24hr Help Available	Online Chat
ANZ	✗	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
ASB	✓	✓	✓	✓	✓	✓	✗	✓	✓	✗	✓
BNZ	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗
Heartland	✓	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
HSBC	✗	✗	✓	✓	✗	✗	✓	✗	✗	✓	✗
Kiwibank	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗
SBS	✗	✓	✗	✓	✓	✓	✗	✗	✗	✗	✗
The Co-operative Bank	✗	✗	✗	✓	✓	✓	✗	✗	✗	✗	✗
TSB Bank	✗	✗	✗	✓	✗	✓	✓	✗	✓	✗	✓
Westpac	✓	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗